

Quality policy of EUHT StPOL

EUHT StPOL is an integral part of the UdG's quality management system. Within the framework of this system, EUHT StPOL defines its own quality policy, which is complementary to and consistent with the UdG's quality policy.

Our centre has always been rigorous in its aim to offer university education programmes of high academic, vocational and human quality in the hotel and gastronomy sector, and the international recognition of the centre endorses its results.

The EUHT StPOL quality system is audited every six years by the Catalan University System Quality Agency (AQU) in accordance with the accreditation process for official degree programmes and higher education centres. This accreditation certifies, among other things, that the study programme meets academic standards in terms of content, that the study structures meet all formal requirements, and that the necessary resources are available for the implementation of the programme through the provision of qualified staff and sufficient material equipment. EUHT StPOL also audits its teaching staff and services internally in the belief that continuous improvement is the best tool to provide and ensure quality.

The principles governing quality management at EUHT StPOL put great importance on providing our students with a first-class study programme in terms of content, organisation and professional employability. Furthermore, EUHT StPOL bases its quality policy on the following strategic and continuous improvement objectives:

- To ensure and enhance the quality of academic and operational teaching by means of the study plan and the careful selection of teaching staff and internship placements.
- To provide support and personalised attention to our students based on school management with criteria of availability and immediacy, as well as an extensive tutorial action plan that contributes to their personal and professional development.
- To guarantee and promote respect for everybody in their diversity and plurality through the application of democratic values, inclusion, non-discrimination, attention to the reconciliation of family life and teamwork.
- To encourage the participation of students, alumni, school staff and business representatives in the development of the school towards excellence.
- To promote the perspective of awareness of occupational health and the prevention of occupational hazards among the students and staff of the centre by means of training activities.
- To highlight environmental considerations as an essential factor for future managers of hotel and gastronomic companies (sustainability, energy saving, ecological footprint, waste, etc.).
- To integrate quality culture transversally into the management of the centre and the degree programmes.



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UNIVERSITY COLLEGE OF
HOSPITALITY MANAGEMENT
AND CULINARY ARTS
HOTEL SCHOOL SANT POL DE MAR

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